

Quality in Michigan Rural Health is Stronger Together

Michigan Value Collaborative Northern/Rural Health

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August 9, 2023

Michigan Critical Access Hospital Quality Network

- Established in 2001
- 37 CAHs in Michigan: ALL participate in the MICAH QN Voluntarily
- Transparency and Data Sharing
- Networking through list serve, Virtual Meetings, and Face to Face Meetings
- Nationally Recognized as Leaders in Quality
 - Health Resources and Services Administration (HRSA) Federal Office of Rural Health Policy (FORHP) Top 10 State Quality Ranking Awards implemented in 2015
 - Criteria: Reporting Compliance Rates and Levels of Quality Improvement in CAHs
 - Michigan has been in the Top 10 annually since 2015 (8 years in a row since the conception of the award!)

Michigan Critical Access Hospital Quality Network Infrastructure and Connections

- Recognized as Quality Partners across the State and Nationally
 - Michigan Center of Rural Health: the glue to our success
 - MHA: Keystone Projects, Advisory Boards, Safety Initiatives, Person & Family Engagement
 - BCBSM: Pay for Performance Peer Group V
 - Superior Health Quality Alliance: IPRO Hospital Quality Improvement Contract (HQIC)/Governors Award
 - Institute for Healthcare Improvement (IHI)-Patient Safety and Quality
 - CMS: 5 Star Ratings, Framework for Health Equity
 - Stratis Health: Rural Quality Improvement Technical Assistance (RQITA): Advisory Boards, National Virtual Quality Improvement Mentors, MBQIP
 - iMPROve Health: participates in strategy meetings, GAE
- Vision: MICAH QN will be known as a statewide and national leader in the measurement of healthcare quality for CAHs

MICAH QN- A Path Forward:

MICAH QN Executive Committee:
SWOT, Membership Survey,
Alignment with National Priorities



Innovation/Alignment of Future State of CAHs

To ensure that all MI CAHs are poised to succeed in the future state of the CAH Model

- Maximizing Talent from Membership
- Ensuring MICAH QN is represented on appropriate National and State Committees
- Understanding the Future State of CAHs
 - Meaningful Quality Initiatives
 - CMS Framework in Rural settings
 - CMS 5 Star Methodology
 - Challenges for CAHs Related to Quality/Safety

Performance Improvement

To ensure that each MI CAH thoroughly understands CAH quality reporting and views the MICAH QN as a resource for Performance Improvement tools

- Data Management Analysis
 - MBQIP (Medicare Beneficiary Quality Improvement Project) Measures
 - Areas of Focus: Patient Safety/Inpatient, Outpatient Care, Patient Engagement, and Care Transitions
 - Resources for Collection and Submission
 - Building Performance Improvement Capacity in MI CAH's (Project Management Tools/LEAN tools, CQI, etc.)

Safety

To ensure that the MICA H QN fosters and measures a Culture of Safety within each MI CAH

- Leverage the Culture of Safety Survey
- Provide Targeted Education on Key Areas of Harm
 - Workplace Violence
 - Just Culture
 - High Reliability

Value of MICAHA QN

To ensure the sustainability and viability of the MICAHA QN

- Provide valuable resources to each MICAHA QN Member
- Ensure CAH Leadership understands the value of the MICAHA QN
- Showcase MICAHA QN
 - Poster Presentations at state and national venues
 - Annual Report on the success and share with MI CAH Leadership and Partners across the state

Priorities in Healthcare for Rural Michigan

- Improving affordable access to care
- Quality care
- SDOH-community partnerships to enhance resources
- Impact of COVID
 - Financial performance
 - Competing priorities-what about quality
 - Workforce challenges-burnout, violence, wellness
 - Inpatient volumes/acuity-staff competencies
- How do we do more with less
 - Productive and excellent care with the lowest resources possible
- Meaningful benchmarking
 - Outpatient quality metrics
 - CMS-delayed and focus on inpatient

No
CAH
Left
Behind!

